

Department of Motor Vehicles Security • Safety • Service

D. B. Smit

Commissioner

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Immigration Policy and DMV Services

- Driver's licenses
- Safety and security
- Service



Driver's Licenses

- Greater awareness since 9/11
- More than driving permits
- Primary ID document in America
- Increased security



Driver's Licenses

Requirements for obtaining

- Identity
- Virginia residency
- Social security number, if applicable
- Legal presence in the U. S.



Legal Presence

- Law passed by the 2003 General Assembly
- Implemented January 1, 2004
- Requires proof of U. S. citizenship or federal authorization to be in the country
- Potentially affects everyone



Legal Presence

Applies to

- Obtaining first-time license
- Obtaining ID card
- Reinstating driving privilege
- Renewing license or ID card after expiration

Does not affect renewals prior to expiration



Legal Presence

Limited Duration

- Temporary authorization in U. S., expiration of license matches legal presence document
- Unknown length of legal authorization, license expiration is one year
- Display discreet indicator



Legal Presence

If DMV receives notification from another government entity that an individual's authorized stay in the U. S. has been terminated, DMV will not renew or re-issue the license or ID.



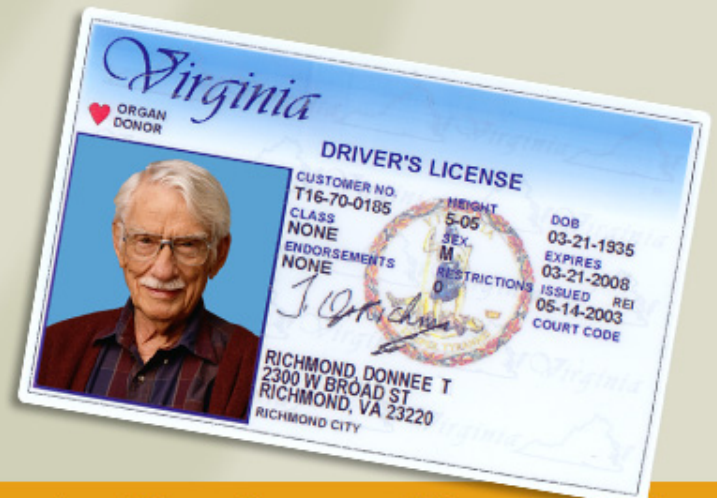
Implementation Outreach

- Legal Presence Panel
 - Policy recommendations
 - Implementation planning
- Collaboration with USCIS, AILA, Vital Records, state agencies, community groups
- Public and media relations
- Commitment to equity and fairness



Impacts

- Foreign born and U. S. citizen customers affected, particularly seniors
- Lack of documents
- Lack of automated verification systems with entities that issue documents



Impacts

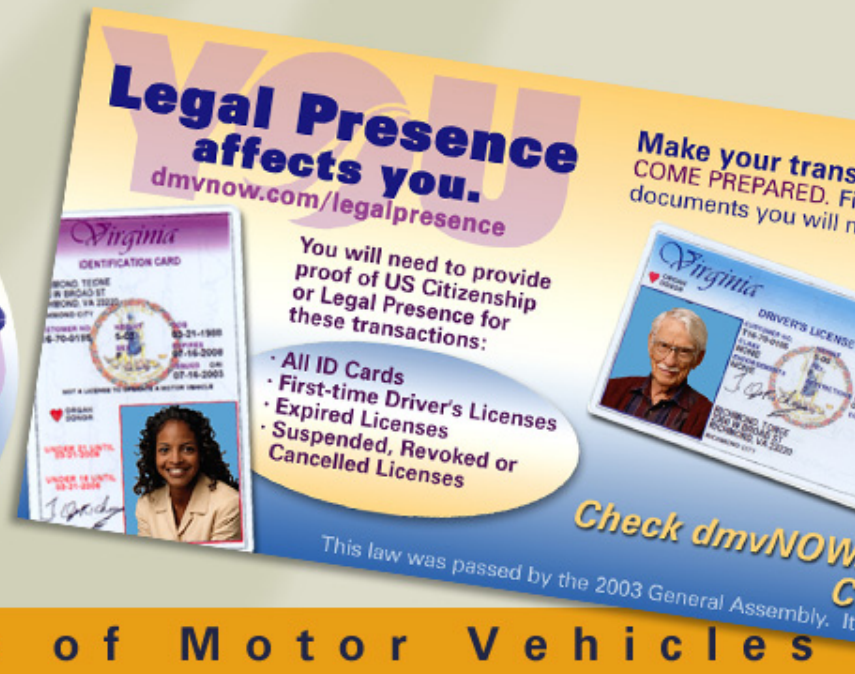
DMV's elevated review process assists customers who cannot provide required documents

- Collect alternative documents
- Research and verify with issuing entities (SAVE)
- Thorough analysis of “total picture”
- High success rate



Impacts

- Majority of customers served by elevated review are foreign-born and elderly without birth certificates
- Undocumented individuals do not pursue this service



Impacts

More stringent requirements lead to

- Potential for more unlicensed and uninsured drivers; safety concerns
- Increased license and ID fraud



Zero Fraud

- Employees trained in fraudulent document recognition
- When fraudulent documents detected, DMV special agents notified to investigate
- Employees do not detain suspects



Zero Fraud

- Hotline established for customers and employees to report suspected fraud
- DMV special agents investigate tips
- Individuals rewarded for information leading to arrests

DMV does not enforce immigration laws



1-877-ZERO-FRAUD (1-877-937-6372)



REAL ID

- Requires more stringent, uniform requirements for license and ID card issuance
- Regulations pending



REAL ID

Requirements

- Effects all driver's license and ID card applicants (first-time and renewal)
- Must visit DMV; no Internet, phone or mail
- Proof of identification, social security number (or ineligibility), legal presence and address
- Verification of all proof documents
- Scanning and storage of documents



REAL ID

Greatest challenges for DMV

- Cost
- Unrealistic deadline
- Unavailable technology
- Impact on individuals



Service

Challenges

- Population Growth
- Demographics
- Growing Demands

Must balance safety, security and service



Service

Population Growth

- Virginia is expected to grow 6.1% by 2010 and 12.1% by 2015
- 34% of the 2010 growth is in Loudoun, Leesburg, Fairfax, Arlington, Alexandria, Falls Church
- 68% of growth is in top 10 jurisdictions
- 84% of growth is in top 20 jurisdictions



Service

Demographics (age and origin)

- 38% increase in 65+ age group by 2015
- 33% increase in Hispanic population by 2015
- 31% increase in Asian and Pacific Islander populations by 2015



Service

Increasing Demands

- Wait times
- Motor voter
- Organ donation
- Legal presence
- Unsafe driving fees (HB3202) collection and enforcement

Transaction times increased 60% since 1999



Immigration Policy and DMV Services

Practical implications

- More customers
- Complex transactions
- Repeat customers – service churn
- Inaccurate records
- Lack of funding



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